

Dear Customer! We ask you to carefully read the submitted text of the public offer, in case of disagreement with any of its points, you can refuse to purchase Goods or send us your comments and suggestions.

Public Offer Agreement

This agreement is addressed to individuals (hereinafter referred to as the "Client"). The online service is provided by the sole Proprietor Aliaskar (hereinafter referred to as the Seller). The Seller and the Buyer have concluded this agreement (hereinafter referred to as the Agreement), as follows:

1. General provisions

1.1 In accordance with Article 395 of the Civil Code of the Republic of Kazakhstan (hereinafter referred to as the Civil Code of the Republic of Kazakhstan), this document is a public offer, and if the conditions set out below are accepted, the Client accepting this offer pays for the Seller's Goods in accordance with the terms of this Agreement. In accordance with paragraph 3 of Article 396 of the Civil Code of the Republic of Kazakhstan, payment for Goods by the Client is an acceptance of the offer, which is considered equivalent to concluding a Contract on the terms set out in the offer.

2. Terms and definitions

2.1 Offer – a Seller's public offer addressed to any individual or legal entity to purchase Goods under the existing conditions contained in the Contract, including all its appendices.

2.2 Seller – Sole proprietor Aliaskar selling the Goods presented on the website www.creo-shop.com .

2.3 Buyer – a natural or legal person accepting an Offer from the Seller on the terms contained in the Contract.

2.4 Acceptance – full and unconditional acceptance by the Buyer of the terms of the Offer.

2.5 Product – a list of assortment items presented on the website www.creo-shop.com .

2.6 Order – individual items from the assortment list of Goods specified by the Buyer when placing an application on the website www.creo-shop.com .

2.7 Website – a set of electronic documents (files) The seller, available on the Internet at www.creo-shop.com

2.8 Personal Account is a special section of the Website that allows the Buyer to access data on the status of the Order.

3. Subject of the contract

3.1 The Seller sells the Goods in accordance with the current price list published on the Seller's website, and the Buyer pays and accepts the Goods in accordance with the terms of this Offer.

3.2 This Agreement and all annexes thereto are official documents of the Seller and an integral part of the Offer.

4. Placing An Order

4.1 The order of the Goods is carried out by the Buyer on the Website.

4.2 When registering (placing) an Order on the Seller's Website, the Buyer undertakes to provide registration information about himself.

4.3 The Buyer's acceptance of the terms of this Offer is carried out by entering the relevant data into the registration form on the Website by the Buyer. The buyer has the right to edit the registration information about himself.

4.4 The Seller undertakes not to disclose the Buyer's registration data, as well as other information concerning the Buyer's personal data, to persons unrelated to the execution of the Order. Having approved the Order of the selected Product, the Buyer provides the necessary information for the delivery of the product.

4.5 The Buyer is responsible for the content and accuracy of the information provided when placing the Order.

4.6 All information materials presented on the Website are for reference purposes and cannot fully convey reliable information about certain properties and characteristics of the Goods, such as: price, color, shape, size and packaging. If the Buyer has any questions regarding the properties and characteristics of the Goods, before placing an Order, he needs to seek advice or send a request to the Seller's email address – info@creo-shop.com .

5. Terms of Order execution

5.1 The period in which the Seller undertakes to fulfill the Order is from one working day. The Order execution period depends on the availability of the ordered items in the Seller's warehouse and the time required to process the Order. In exceptional cases, the deadline for the execution of the Order can be agreed with the Buyer individually, depending on the characteristics and quantity of the ordered Goods. If a part of the Order is missing from the Seller's warehouse, including for reasons beyond the latter's control, the Seller has the right to cancel the specified Product from the Buyer's Order. The Seller undertakes to notify the Buyer

of the change in the completeness of his Order by sending a message to the email address specified during registration on the Website, or by an additional written explanation on the product receipt upon direct receipt of the Order by the Buyer.

5.2 The Order is considered fulfilled at the time of its transfer to the Buyer. By signing the bill of lading provided by the Seller, the Buyer confirms the execution of the Order.

5.3 The Buyer specifies the cost and terms of delivery of the Order on the Seller's Website.

5.4 If the Buyer provides false information about his contact details or the composition of the Order, the Seller is not responsible for improper execution of the Order.

6. Order Payment

6.1 Payment of the executed Order at the Buyer's choice can, is carried out:

6.1.1 by transferring cash by the Buyer to the Seller's employee delivering the Goods or to the employee of the Seller's courier delivery service. Confirmation of payment of the executed Order is a receipt

6.1.2 by transferring funds to the Seller's current account

6.1.3 by transferring funds by the Buyer online through the electronic payment system by the following means of payment:

- payment cards (VISA, MasterCard)
- mobile phone balance.

6.2 By performing actions to connect the payment card binding service, the Buyer confirms his consent:

- storage of information by third parties,
- bear full responsibility for the use of the payment card binding service on their own
- bear all risks associated with the possible use by third parties of a login, password, answer to a security question, card number, use of automatic authorization, including when forwarding a message received

to e-mail and other information.

6.3 When using the online payment service, the Buyer immediately notifies the Seller of any unauthorized access to personal data

The Buyer, about any violation / suspicion of violation of confidentiality. For security purposes, independently performs the safe shutdown of the online payment service. The Seller is not responsible for possible data loss and other possible consequences.

6.4 The price for each item of the Product is displayed on the Website. In the event of a change in the price of the ordered items of Goods, the Seller undertakes to inform the Buyer of such a change as soon as possible. The Buyer has the right to confirm or cancel the Order. If there is no communication with the Buyer, the Order is considered canceled within 14 (fourteen) calendar days from the date of its posting on the Site.

6.5 Prices for any items of Goods listed on the Website may be changed by the Seller unilaterally without notifying the Buyer.

6.6 The price for any item of the Product displays only the cost of the Product without taking into account the cost of delivery and transport services.

6.7 Payment by the Buyer of the self-placed Order on the Website by any of the methods provided for in clause 6.1 of the Agreement means acceptance of the terms of the Offer. The day of payment of the Order is the date of Acceptance of the Offer between the Seller and the Buyer.

7. Return of The Order

7.1 Within 14 (fourteen) days from the date of transfer of the goods of proper quality, the Buyer has the right to exchange the purchased goods for a similar product of a different type, configuration, etc., and make, in case of a difference in price, the necessary recalculation

with the Seller. In the absence of the goods necessary for the exchange from the Seller, the Buyer has the right to return the purchased goods to the Seller and receive the amount of money paid for it, in which case the Buyer reimburses the Seller for the overhead costs for the delivery of the Goods.

7.6 If the Seller delivers the Goods of inadequate quality, the Buyer has the right to demand from the Seller a proportionate reduction in the purchase price or gratuitous elimination of defects in the goods. The Buyer has the right to make claims for improper quality of the Goods, provided that this is detected within the time specified in clause 7.1 of the Contract. The Seller is obliged to reimburse the Buyer for the costs associated with the delivery and (or) return of the goods of inadequate quality.

7.7 The ownership of the Order, as well as the risk of damage to it, passes to the Buyer from the moment the Goods are transferred to the Buyer.

8. Registration on the Website

8.1 The Buyer agrees that the use of the online service entails the passage of the registration procedure on the Site, including in automatic mode, letters and messages, including advertising, will be sent to his email address.

8.2 The Buyer agrees that the Seller uses and processes his personal data.

8.3 The Seller uses the information including:

- to fulfill its obligations to the Buyer
- to register a Buyer on the Website

8.4 The Seller undertakes not to disclose the information received from the Buyer. It is not considered a violation:

- provision of information by the Seller to third parties acting on the basis of contracts and agreements with the Seller to fulfill obligations to the Buyer
- provision of information in accordance with reasonable and applicable legal requirements

8.5 The Seller has the right to use the "cookies" technology. "Cookies" do not contain confidential information and are not transmitted to third parties. The Seller receives information about the IP address of the Site visitor. This information is not used for identification of the Buyer, except in cases of suspicion of him or his committing fraudulent actions.

8.6 The Buyer is responsible for the accuracy of the personal data transmitted to the Seller.

8.7 The Buyer is responsible for unauthorized receipt of the password and access to his personal account by third parties and ensures the confidentiality of access data to the Personal Account. The Buyer is responsible for all actions and consequences of using his Personal Account, including cases of unauthorized access, as well as voluntary transfer by the Buyer of data for access to the Buyer's Personal Account to third parties. At the same time, all actions within or using the Buyer's Personal Account are considered to be performed by him.

9. Informational messages

9.1 The Buyer agrees to receive updated information, informational messages with the latest news, new offers, special offers and sale announcements, as well as information about the news and offers of the Seller's partners via SMS and e-mail.

9.2 The Buyer can choose the mailing options or opt out.

9.3 The Buyer agrees to record telephone conversations to improve the quality of service and confirm the Buyer's oral statements, storing the Buyer's data solely for the convenience of subsequent purchases.

9.4 The prices in the newsletter and advertising are not a public Offer.

10. Other conditions

10.9 The Buyer hereby agrees to the mandatory terms of this Public Offer Agreement.

10.10 In accordance with the terms of this Public Offer Agreement, the Seller has the right to refuse to place an Order to persons who disagree with the terms of this Agreement.

10.11 The Seller reserves the right to make changes to this Agreement, and therefore, the Buyer undertakes to regularly monitor changes on the Website.

10.12 All disputes and disagreements that may arise during the execution of this Agreement will be resolved by the parties through negotiations.

10.13 Compliance with the pre-trial (claim) procedure for resolving disputes arising under the Contract is mandatory.

10.14 If it is impossible to resolve disputes through negotiations, the Parties resolve all disagreements in court at the Seller's location.

11. Details of the Seller

Sole proprietor Aliaskar

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